



Times Square Lighting Warranty

Xicato™ LED Products: 10-Year Limited Warranty



Times Square Lighting warrants the LED electronics and components of its properly installed INTERIOR LED products listed below, to be free of defects in material and workmanship in normal use, for a period of 10 years from the date of our shipment or 50,000 hours of operation, whichever occurs first. Times Square Lighting will repair or replace, at its option, any warranted product returned to it that it determines to be defective. Usage documentation may be requested to validate hours. This limited warranty does not include installation or removal, nor does it extend to the LED drivers, fans, or power supplies which are warranted for five years. Fixtures must be sent back to factory for testing and evaluation. In addition to complete failure, defects include lumen depreciation to levels below 70% of initial lumen output within warranty period and/or color shift beyond that which is set forth in the Energy Star Program Requirements for SSL – Version 1.1 within warranty period.

Defects do not include improper installation or operation, alterations, power surges or overheating due to external conditions. To receive credit for defective merchandise, product must undergo quality inspection prior to the processing of credit. If the product is found defective, you will be issued a credit. Product in good working condition will not receive a credit. Please inform your accounting department not to short pay or issue any debits to our company regarding a return. Testing and evaluation can take approximately 1-2 weeks based on quantity. At that time you will be notified if credit is granted for your warranty return.

THE ABOVE EXPRESS WARRANTY STATES THE FULL AND COMPLETE OBLIGATION OF TIMES SQUARE LIGHTING. ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE TERM OF THE EXPRESS WARRANTY. UNDER NO CIRCUMSTANCES WILL TIMES SQUARE LIGHTING ACCEPT LIABILITY FOR ANY CONSEQUENTIAL SPECIAL OR INDIRECT DAMAGES WHETHER ARISING OUT OF CONTRACT, TORT, OR STRICT LIABILITY.

LED PRODUCTS COVERED (as of October 2013):

Recessed Downlighting: X13R

Track Heads: SX3, SX4, SX7, SX13, SX20, X3, X4, X7, X13, X20, X30, CX3, CX4, CX7, CX13, CX20, CX30, 46 Series

Pattern Projectors: LED36P

